

For immediate release

NOROVIRUS OUTBREAK ABOARD HOLLAND AMERICA CRUISELINER NIEUW AMSTERDAM

SEATTLE (Nov. 6, 2013) — Passengers aboard Holland America’s Nieuw Amsterdam, set to dock in Ft. Lauderdale tomorrow morning, have been exposed to an outbreak of Norovirus. Holland America is working closely with the Center for Disease Control and Prevention (CDC) to treat affected passengers and investigate the incident.

Currently 123 of the 2027 passengers and four members of the crew are infected with the gastrointestinal disease, and according to the CDC’s Vessel Sanitation Program (VSP), are displaying the common symptoms of vomiting and diarrhea.

Passengers booked for the vessel’s Caribbean cruise scheduled for Sunday Nov. 7 have been notified that embarkation will take place after 4pm.

“Our passengers are our highest priority, we are working tirelessly to ensure they are in good hands until we reach shore,” said Stein Kruijs, president and CEO of Holland America Line. “On-board medical teams are monitoring passengers around the clock, and we are doing everything we can to prevent the virus from spreading.”

Stool samples from seven patients have already been submitted to the CDC lab for further examination, and VSP health officers and epidemiologists will board the ship in Ft. Lauderdale to evaluate and remedy the situation.

The vessel’s next cruise will be delayed for a thorough examination and cleaning, but Holland America assures passengers scheduled for the vessel’s ‘Caribbean Adventure’ that the ship will set sail this weekend as planned.

“The sun is still shining in the Caribbean and good memories are waiting to be made,” said Richard Meadows, executive vice president of marketing at Holland America.

Since 1970, the VSP has maintained surveillance and reporting system for cruise ships, designed to minimize the introduction, transmission or spread of gastrointestinal illnesses into the United States.

Noroviruses are found in the stool of those infected and can last up to two days. Common symptoms include vomiting, diarrhea and stomach cramping, but can also include chills, headache, nausea and fatigue.

To avoid catching the virus, the VSP recommends washing hands often and using alcohol-based hand sanitizer, available aboard most cruise lines including Holland America.

About Holland America Line (a division of Carnival Corporation)

Holland America Line’s fleet of 15 ships offers more than 500 cruises to 415 ports in 98 countries, territories or dependencies. One- to 110-day itineraries visit all seven

continents and highlights include Antarctica, South America, Australia/New Zealand and Asia voyages; a Grand World Voyage; and popular sailings to ports in the Caribbean, Alaska, Mexico, Canada/New England, Europe and Panama Canal. The line currently has a new ship on order from Fincantieri shipyard for delivery in February 2016.

Fleetwide, the company features Signature of Excellence enhancements, a commitment totaling more than \$500 million, that showcase the Culinary Arts Center presented by Food & Wine magazine — a state-of-the-art onboard show kitchen where more than 60 celebrated guest chefs and culinary experts provide cooking demonstrations and classes — Explorations Café powered by The New York Times, Digital Workshop powered by Windows, teens-only activity areas and all new stateroom amenities highlighted by flat-panel TVs and plush Euro-top Mariner's Dream Beds.

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Holland America Line is a proud member of World's Leading Cruise Lines. Our exclusive alliance also includes Carnival Cruise Lines, Cunard Line, Princess Cruises, Costa Cruises and Seabourn. Sharing a passion to please each guest and a commitment to quality and value, World's Leading Cruise Lines inspires people to discover their best vacation experience. Together, we offer a variety of exciting and enriching cruise vacations to the world's most desirable destinations. Visit us at www.worldsleadingcruiselines.com.

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